

Nayla Counselling Website Privacy Notice

Your privacy is very important to Nayla Counselling and you can be confident that your personal information will be kept safe and secure and will only be used for the purpose it was intended for.

We adhere to current data protection legislation, including the General Data Protection Regulation (EU/2016/679) (the GDPR), the Data Protection Act 2018 and the Privacy and Electronic Communications (EC Directive) Regulations 2003. We also adhere to the ethical guidelines regarding protecting client privacy and confidentiality set by the British Association for Counselling and Psychotherapy (BACP).

This privacy notice tells you what Nayla Counselling will do with your personal information in relation to the website only.

Collecting Personal Information

Nayla Counselling does not collect any personal or analytical information from our website. The only information we collect and store is provided by you via email or verbal communication.

A more detailed Privacy Notice relating to our counselling training courses and therapeutic services can be accessed via the website or provided when you engage with us about either of these aspects of our business.

Using and Disclosing Personal Information

No personal information will be collected through our website and therefore there no information will be disclosed to any third parties.

Retaining Personal Information

No information is collected via the website and therefore there is no retention of information from this source.

Security of Personal Information

While we do not collect information on our website, you will be asked to download and complete a form if you want to apply for a counselling course or have counselling with us. Please ensure that you use a secure network connection and email system to do this, acknowledging that the transmission of information over the internet is inherently insecure, and we cannot guarantee the security of data sent this way.

Your Rights

You may instruct us to provide you with any personal information we hold about you; provision of such information will be subject to the supply of appropriate evidence of your identity. We will of course be happy to correct or update any information as necessary.

About us

This website is owned and operated by Nayla Counselling Academy and Therapeutic Services. We are registered as a data controller with the Information

Commissioner's Office, ICO (ICO registered number ZB565358). There are two directors: Natalie Power and Michaela Borg.

Nayla Counselling is a registered company in England and Wales (company number 14930580). Our registered address Bryn Teg, Clip Terfyn, Llanddulas, Abergele LL22 8EH.

You can contact us by post, using the postal address given above.

You can contact us by email on naylacounselling@gmail.com or naylaenquiries@gmail.com

You can contact us by telephone on 07714 037 007 or 07300 804 088.

Last updated: 10 July 2023